## **Accountability At Work**

**Accountability** is about <u>ownership</u> and <u>initiative</u>. This means that when an employee says they will do something, they follow through and get it done. It is recognising that <u>other team members are dependant on the results of your work</u>.

It is about open, <u>proactive communication</u> to <u>keep team members</u> <u>informed of the status</u> of your commitments because it <u>has a direct impact</u> on their ability to achieve their own commitments.

Taking **ownership** at work is about **taking initiative** and <u>doing</u> the right thing for the business. It is about **taking responsibility** for results and not assuming it is someone else's responsibility.

Ultimately, when team members consistently demonstrate ownership and accountability, **trust** is formed. You trust someone will do the right thing and trust that they will do what they said they'd do. Trust is the backbone of high-performing teams.

## What happens when there is no accountability?

- It damages the team.
- When people are not accountable, one person's delay becomes the team's delay.
- One shortfall snowballs into bigger shortfalls.
- Tolerating missed deadlines, lack of punctuality, and unfinished work have the tendency to make this behavior "no big deal."

In the end your team suffers, and ultimately your workplace culture suffers too!



A Attitude is everything Come to office prepared & on time Commit to do the right thing C 0 Opting out is not an option United we stand No pain, no gain! N Take responsibility A Actions accompany productivity Be on task at all times В "I" is not a letter in TEAM Leave the whining behind Integrity is not cheap Together we will succeed!

You must practice regularly

## **ACCOUNTABILITY**

Can we count on you and your ability?

